small things big impact

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Customer Experience MPE, CXPA Member

Psychodrama, Sociodrama MPE



#love2learn #oteacademy



10 years of experience in Professional Training







5 years as experienced provider on CX Training & Consulting



-customer's needs

customer's expectations

- needs & feelings
- conscious & unconscious
- in & out the context

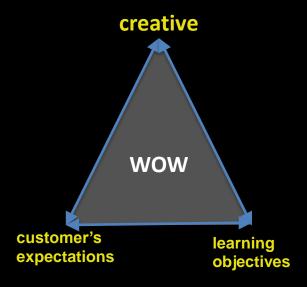
seminar or workshop

OVE perience

by OTEAcaden yous on FEELINGS

- experiencing vs. interactive
- arts, psychodrama, sociodrama
- creating memorable stories...

small things big impact



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our vision

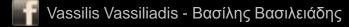
we **dream** of a business world with

happy employees and **delighted**customers

thank you ©

keep in touch...





Vassilis Vassiliadis